**Supplemental Questions for Technical Support Specialist**

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**Name**

*Please provide your answers to the questions below and submit these along with the other required documents for the application.*

1. Please detail the type and extent of your computer hardware experience, including your experience with both Windows and Macs. Click or tap here to enter text.
2. Please describe the extent of your experience with Intune or any other mobile device management product. Click or tap here to enter text.
3. Please detail the extent of your experience in a ticketing environment and provide specifics of the platform(s) you have experience with. Click or tap here to enter text.
4. Describe the levels in an organization that you have worked with, including interactions you have had with middle and upper management and executives. Click or tap here to enter text.
5. What experience have you had serving remote staff? Please be specific. Click or tap here to enter text.